

JOHN P. RHEAUME

2182 Leighton Drive
Shelby Township, MI 48317

(586) 876-7330

jprheaume@gmail.com
www.johnrheaume.com

EDUCATION

Oakland University, Rochester, MI

Bachelor of Science, Management Information Systems, December 2006, MIS GPA 3.63

Bachelor of Science, Marketing, December 2006, Marketing GPA 3.63; Cumulative GPA 3.56

- Systems Analysis
- Database Management
- Distribution Channels Management
- Business Analysis & Modeling
- Web Page Development
- Marketing Research
- Business Data /Telecommunications
- Marketing Management
- Internet Marketing
- Consumer Behavior

TRAINING AND CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP) (ID #360647), February 2010
- Microsoft Certified Systems Engineer (MCSE) 2003 (ID #5850928), November 2008
- Microsoft Certified Systems Administrator (MCSA) 2003 (ID #5850928), July 2008
- Windows SharePoint Services: Building Collaborative Solutions with Team Websites, December 2006
- Windows SharePoint Services: Building Extended Collaborative Solutions, December 2006

WORK EXPERIENCE

U.S. ARMY TANK AUTOMOTIVE AND ARMAMENTS COMMAND (TACOM)

Information Assurance Manager, February 2009 – Present

- Manage an effective and efficient process for obtaining an Interim Approval to Test (IATT) and Approval to Operate (ATO) for tests, experiments, and deployments for Program Executive Office - Integration (PEO-I).
- Support the Program Manager in implementing the Department of Defense Information Assurance Certification and Accreditation Process (DIACAP) to ensure all information systems provide sufficient security.
- Create, implement, manage, and maintain a centralized collaborative environment for all information assurance documentation and communication.
- Maintain a positive security clearance at the Secret level.

Oakland County Community Mental Health Authority, Auburn Hills, MI

Information Technology Specialist, May 2005 – February 2009

- Setup, administered, and maintained the organization's Microsoft server and desktop environment, including Microsoft Exchange, Active Directory, and Windows Server Update Service (WSUS).
- Identified and troubleshot server-related problems and data connectivity issues for local area and wide area network (LAN/WAN) systems.
- Managed helpdesk services for over eighty-five employees, including first-level technical support and advanced troubleshooting for hardware and software, audio/video setups, VPN access, and document management.
- Administered network data backup and disaster recovery operations.
- Documented network and helpdesk policies and procedures, and provided various group trainings.
- Served as Webmaster responsible for the design and maintenance of several Internet and Intranet websites.

Just Cruises & Vacations, Clinton Township, MI

Webmaster, April 2005 – October 2005

- Developed a secure collaborative website for internal agents and associates abroad.
- Created new websites and updated existing pages for Just Cruises and its subsidiaries.

Oakland University, Rochester, MI

Student Affairs Helpdesk Technician, April 2005 – October 2005



MICROSOFT KNOWLEDGE AND SKILLS

Enterprise Technologies

- Active Directory
- Exchange 2003
- Outlook Web Access
- Server 2000/2003
- SQL Server
- Virtual PC
- Virtual Server
- Windows 2000/XP
- Windows Server Update Service (WSUS)
- Windows Vista

Office Automation

- Access
- Excel
- InfoPath
- Internet Explorer
- Live Meeting
- Outlook
- PowerPoint
- Project
- Publisher
- Visio
- Word

Web Development

- Expression Web
- FrontPage
- SharePoint 2003/2007
- SharePoint Designer

OTHER TECHNOLOGICAL KNOWLEDGE AND SKILLS

Enterprise Technologies

- 3SP SSL-Explorer
- Barracuda DVR
- DocumentMall
- KeyScan Building Security
- Mac OS X
- McAfee Virus Scan
- Numara FootPrints
- RSA SecurID
- Symantec Backup Executive
- Symantec Client Security
- Symantec Endpoint Protection
- Symantec Ghost
- Trend Micro Control Manager
- VeriSign Digital IDs
- VMware Fusion
- WASP Inventory Control
- ZixMail

Office Automation

- Adobe Acrobat Professional
- Adobe LiveCycle Designer
- AOL Instant Messenger
- Final Cut Express
- Google Docs
- iMovie
- IMSI TurboCAD Designer
- Mozilla Firefox
- Nero
- OpenOffice.org
- SPSS
- Virtual Insight (VIS)
- WinZip

Web Development

- Adobe Photoshop
- Army Knowledge Online (AKO)
- Google Sites
- Macromedia Dreamweaver
- Macromedia Flash

Programming and Scripting Languages

- CSS
- HTML
- JavaScript
- SQL
- VBA
- Visual Basic .NET

Risk Assessment Technologies

- Retina
- DISA Gold Disk